



Thank you for shopping with COZY PIECES. We hope you love your new purchase!
However, if you are not satisfied with your purchase, please follow the instructions below

1. Please read & make sure you understand our return guidelines.
2. Complete ALL required details on this Returns Sheet.
3. Pack item(s) with original tags still attached, in original bag with BARCODE attached and this Returns Sheet included and seal the bag, send to us within 14 days of receiving the package.
4. If the BARCODE on the original package not clearly visible/damaged please notify our customer care team via info@cozypieces.lk / cc ; info@ayurceylon.lk where you will be offered a copy of same barcode , please print and paste it on package

CUSTOMER NAME;.....
INVOICE NO ;.....
EMAIL;
CONTACT NO;.....
ADDRESS;.....

DELIVERY REF NO;	STYLE NO	SIZE	COLOR	REASON CODE	REFUND /	STORE CREDIT
COZY.....						

REASON CODES

1. Too big / Too small
2. Style / Fabric / Quality (Please Specify Below)
3. Received incorrect item
4. Faulty (Please Specify Below)
5. Other (Please Specify Below)

NOTES :